TOP SECRET

Re: Re: Re: Contacts for [redacted] re Complaint [redacted] aka "Project Cops' Slops"

From: [redacted]

To: jola.ozimek@toronto.ca

Cc: councillor_perks@toronto.ca; amanda.dacosta@toronto.ca; councillor_holyday@toronto.ca; councillor_morley@toronto.ca; councillor_nunziata@toronto.ca; councillor_pasternak@toronto.ca; councillor_perruzza@toronto.ca; councillor_colle8@toronto.ca; councillor_bravo@toronto.ca; councillor_malik@toronto.ca; councillor_saxe@toronto.ca; councillor_matlow@toronto.ca; councillor_moise@toronto.ca; councillor_fletcher@toronto.ca; councillor_chernoslin@toronto.ca; councillor_burnside@toronto.ca; councillor_carroll@toronto.ca; councillor_cheng@toronto.ca; councillor_bradford@toronto.ca; councillor_kandavel@toronto.ca; councillor_thompson@toronto.ca; councillor_mantas@toronto.ca; councillor_myers@toronto.ca; councillor_ainslie@toronto.ca; agilmour-co@ndp.on.ca; st.francistable@yahoo.ca; general@thestop.org; media@unitedway.ca; uweditor@uwgt.org; agilmour-qp@ndp.on.ca; karim.bardeesy@parl.gc.ca; info@pcfb.ca; board@pcfb.ca; mayor_chow@toronto.ca; info@bonarparkdalepc.ca; 260reception@tngcs.org; roncesvallesuc@gmail.com; generalinfo@sistering.org

Date: Tuesday, February 17, 2026 at 10:02 AM EST

[redacted]

Jola Ozimek BPHE, BASc, CPHI(C)
Public Health Inspector
Food Safety Program, Healthy Environments
City of Toronto

Hello Jola,

There's something I'd like to add regarding Project Cops' Slops - if you'll allow me that sarcasm. This is partly because I feel you might have inadvertently repeated some of [redacted]'s own propaganda. At least I hope it was inadvertent. At any rate, I think some commentary is justified if only for the sake of balance. And there have been some "additional developments" which I want to bring to your attention.

I'm sorry I couldn't do so earlier, but I've been fighting a very stubborn and debilitating flu. That's my story.

As for [redacted]'s "story," I've read it online. In fact it's hard to miss is it, and I think I might even have sent you a version of it already as an attachment (see below, if you care to read it again).

We've all lived through hard times, myself included. I'm living through hard times right now, along with most of my neighbors in this Toronto Seniors outfit they call [redacted] Apartments. I won't regale you with the details. [redacted] brings up his own hard times so often it begins to look like a schtick or a gimmick. It has nothing to do with the quality of the food or its packaging.

À propos *of* nothing in particular:

> ***Take heed that you give not your alms before men, to be seen of them: otherwise you have no reward of your Father who is in heaven. 2 Therefore when you give your alms, do not sound a trumpet before you, as the hypocrites do in the synagogues and in the streets, that they may have glory of men. Verily I say unto you, They have their reward. 3 But when you give alms, let not your left hand know what your right hand does: 4 That your alms may be in secret: and your Father who sees in secret himself shall reward you openly.*** ~ Matthew 6

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I appreciate that you did at least inspect [redacted]s premises, and ask him for some details about this program - if that's even what it is. However I'm disappointed - though not surprised - by what I perceive to be a lack of transparency or candor. If you peruse the attachment below you will see that it's not unreasonable to infer that the product in question is really leftovers donated by [redacted]s paying clients. They supply the food.

I understand [redacted] threatened to withhold the food from [redacted] buildings because somebody who lived there dared to initiate an inspection by the Department of Health. How about demonstrating some capacity for taking criticism, and making some improvements - at least labelling and dating the containers? Your statement that after 3-6 months the food was "not necessarily unfit to eat" - was not very reassuring. Labeling and dating the contents would be a lot more so.

I'm almost sorry I wasn't the proverbial "fly on the wall" to listen to Constable Wong's pleading with [redacted] to do what he evidently intended to do anyway, if only for the free public relations. Of course, it's pr for Constable Wong too. I'm sure Police Services could use some. I'm just sorry they won't do it better.

I want to note that there is a dark aspect to some of this, the emotional bullying kind of elder abuse. "Be grateful for what you get (even if it's bad). If you don't like it just GO AWAY AND SHUT UP ABOUT IT - OR ELSE! And - NEVER COME BACK!" This can be added to the financial and medical kinds Toronto's seniors get, about which likewise nothing is done. I trust this attitude is not shared among the majority of the addressees of this letter.

Speaking of which, I understand that Mayor Chow's constituency assistant, Nicholas Higgins has shared these concerns with an "appropriate person." I have asked him who this is, but that information has - typically - not been forthcoming. Maybe it was you. Maybe it was Constable Wong.

It should interest you to know that Constable Wong appeared - with his side-kick, sort of like Batman and Robin - banging on my door last Saturday afternoon. Welcome to Police State Toronto. Do the cops always follow up Department of Health inspections this way - by responding like gangbusters to the party who initiated the inspection? This was heavy-handed - more of the bullying "be grateful about it - whatever it is - or ELSE!" mentality, I'm afraid.

While Constable Wong appeared - or pretended - to be sympathetic to my concerns about the food, he seemed more afraid that my complaint about it would lead to [redacted] stopping his donations. That might not be such a huge loss, given considerations below.

However, Constable Wong was being disingenuous since he'd already talked to you several times and would have known what my concerns were, and that they included the packaging - no dating, no labeling as to provenance, etc. He also knew that after [redacted]s tantrum - now three weeks ago - the meals - such as they were - hadn't been discontinued. It seems Constable Wong just wanted to put in an appearance, as noisily as possible. This is bullying and intimidation - all because of an inspection by the Department of Health.

[redacted]s concern that he would have to go through "this" every time - meaning inspections - is simply posturing. I wouldn't be complaining to the Department of Health again, to ask for another inspection - it doesn't work that way and [redacted] knows as much.

Finally I think the whole premise of this program needs to be reexamined. Wholesale redistribution of the same repackaged left-overs to very diverse vulnerable populations is probably a bad idea and an even worse practice.

Second hand clothing is one thing. Second hand food is another, especially this food distributed this way - cold cuts frozen, undated, unlabeled, etc....

The way the program is being imposed on us here - in a seniors building - by heavy-handed Toronto Police - also needs to be reexamined.

With their large resources Police Services should be able to work out something better for their public relations - community outreach that is better than a back-handed "charity" delivered with a contemptuous "be grateful about it" attitude - or ELSE! That they'll ever actually do so looks very unlikely. Unfortunately they appear to be more interested in easy virtue-signaling - and silencing criticism rather than addressing it. That's too bad. We know where that leads.

Again, thank you for your good offices. Of course I'm sorry that you couldn't do more, but not surprised. What you've done so far however, might at least bring some friendly persuasion to bear upon this matter. I don't count on it, but who knows.

As for myself, I feel I have done everything that I can about this - and somewhat more than I should have had to. I will explore better alternatives.

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Regards and take care,

[redacted]

PS: If anyone has any information about potential alternative arrangements for meals for seniors at May Robinson, with healthy food not just repackaged leftovers, please share! I will prepare a list of resources as a handout for distribution at [redacted].

PPS: I have also attached a list of foods deemed suitable for seniors. Hot dogs and cold cuts are not among them.

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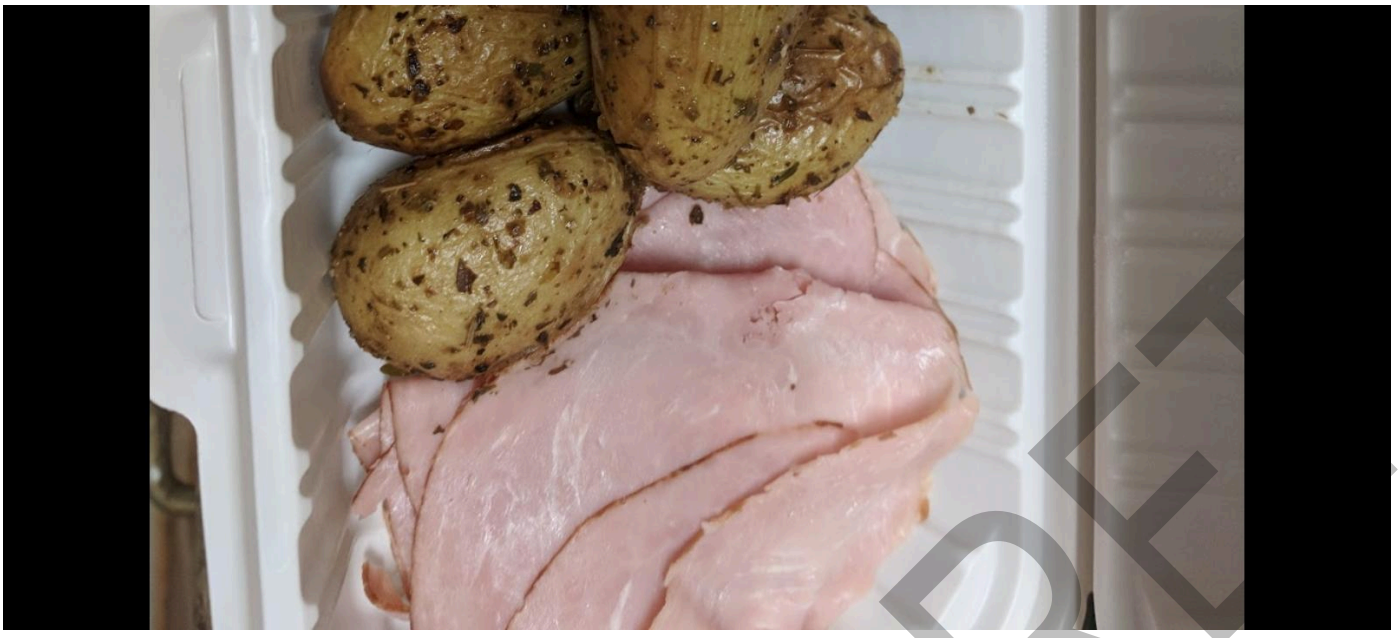

Bon Appetit!

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On Thursday, February 5, 2026 at 07:31:29 PM EST, Jola Ozimek <jola.ozimek@toronto.ca> wrote:

Hello [redacted]

I have been in contact with the owner and manager at [redacted] this past week to discuss your complaint further. I was also in touch with Constable Wong, who delivers the food weekly.

To answer your questions, there is no official "program" in place, nor any outside funding or subsidy. The meals that are delivered are purchased, funded and donated by [redacted], the owner of [redacted]. He noted that he began wanting to give back to needing communities after experiencing being in need in the past. He was very disheartened at receiving a complaint and said he would stop delivering to the [redacted] buildings as a result. After discussion with Constable Wong, he decided not to stop serving the residents of your building. I would simply refuse the donation if the quality is not to your liking (or donate your portion to a fellow resident).

The food is prepared at his routinely inspected kitchen in [redacted] and is volunteer-run.

I hope this information helps.

Take care,

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Sunnyside

Jola Ozimek BPHE, BASc, CPHI(C)
Public Health Inspector
Food Safety Program, Healthy Environments
City of Toronto

E: jola.ozimek@toronto.ca
P: 437-993-5584
TORONTO Public Health

From: [redacted]
Sent: Wednesday, January 28, 2026 10:56:29 a.m.
To: Jola Ozimek <Jola.Ozimek@toronto.ca>
Subject: [External Sender] Re: Re: Contacts for [redacted] re Complaint [redacted]

Hello Ola,

Thanks for that information, but what about labelling and dating the containers? That doesn't seem like too much to ask.

Also, would you kindly provide me with some more details about this program, which you indicated you obtained from Superintendent Ecklund. What is the program called? Who is really in charge? Who really prepares the food? What is the "approved source" your inspector noted. And last, but definitely not least who funds this program? Etc....

I trust that none of this is secret, and so should be forthcoming.

I appreciate that you may be limited by what you can do. I therefore will pursue the matter, in hope of achieving some better results.

Regards,
[redacted]

PS: I have attached a copy of recommended foods for seniors' lunches - something anyone can download off the web. Pea meal bacon and hot dogs are not among them.

On Wednesday, January 28, 2026 at 10:36:03 AM EST, Jola Ozimek <jola.ozimek@toronto.ca> wrote:

Hello [redacted]

My colleague attended [redacted] last week to conduct an inspection and to address your food safety concerns. He met with the owner and a police officer on site to discuss the complaint. I also spoke to the owner briefly to advise him of your concerns. My colleague found no infractions at the time of his visit. He indicated that the conditions were excellent, food comes from an approved source, and that he was satisfied with the food safety measures in place.

The food is prepared in advance into the containers you receive, is stored in a walk-in freezer (-17 degrees C or less) and is pulled out on the day of delivery. There are multiple sites that receive these meal donations. The officers collect the food and deliver it to the contact person for the building, where it is then distributed. The onus is on the recipient to refrigerate or reheat the food before consumption. It would be difficult for me to speak to the quality of the food (as I understand you find it to be of poor nutritional quality) since there is nothing mandated for me to enforce that. Also, most food items can safely be frozen for a 3-6 month period while maintaining their quality. Beyond that, food is not necessarily unfit to eat - there may just be a noticeable difference in flavour and texture.

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I hope this information helps and apologize we couldn't be of much more help.

Take care,

Jola Ozimek BPHE, BASc, CPHI(C)
Public Health Inspector
Food Safety Program, Healthy Environments
City of Toronto

E: jola.ozimek@toronto.ca
P: 437-993-5584
TORONTO Public Health

From: [redacted]
Sent: Monday, January 19, 2026 11:40:12 a.m.
To: Jola Ozimek <Jola.Ozimek@toronto.ca>
Subject: [External Sender] Re: Contacts for [redacted] re Complaint [redacted]

Hello Jola,

Thanks for all that and for addressing these concerns with dispatch.

Hopefully some positive changes will be effected, consistent with the concerns below about food quality and safety.

Yes, a talk with Mr. [redacted] might be constructive, at least if he'll listen and heed you. It isn't enough merely to talk about one's passion for food, without attention at least to the basics of food handling and safety. If Mr. [redacted] wants to supply food like a soup kitchen or a shelter, he should consider that food "even" in shelters is labelled and dated - we know where it comes from, who prepared it, who delivered it - and therefore whether it is safe or not to consume.

Please keep me posted.

Best regards,
[redacted]

On Monday, January 19, 2026 at 11:21:34 AM EST, Jola Ozimek <jola.ozimek@toronto.ca> wrote:

Hello [redacted]

I got in touch with Superintendent Ecklund and received contact information for the program lead. I will be calling them to get some information and advise them of your concerns. As [redacted] is located in [redacted], I will make a referral to the area Inspector in our [redacted] office to conduct an inspection there (on Wednesday if possible). I will let my colleague know of your concerns as well so they can investigate appropriately. I can certainly contact the owner of [redacted] and suggest labelling the containers that go out.

I will provide feedback once I have it.

Take care,

Jola Ozimek BPHE, BASc, CPHI(C)
Public Health Inspector

TOP SECRET

Food Safety Program, Healthy Environments
City of Toronto

E: jola.ozimek@toronto.ca
P: 437-993-5584
TORONTO Public Health

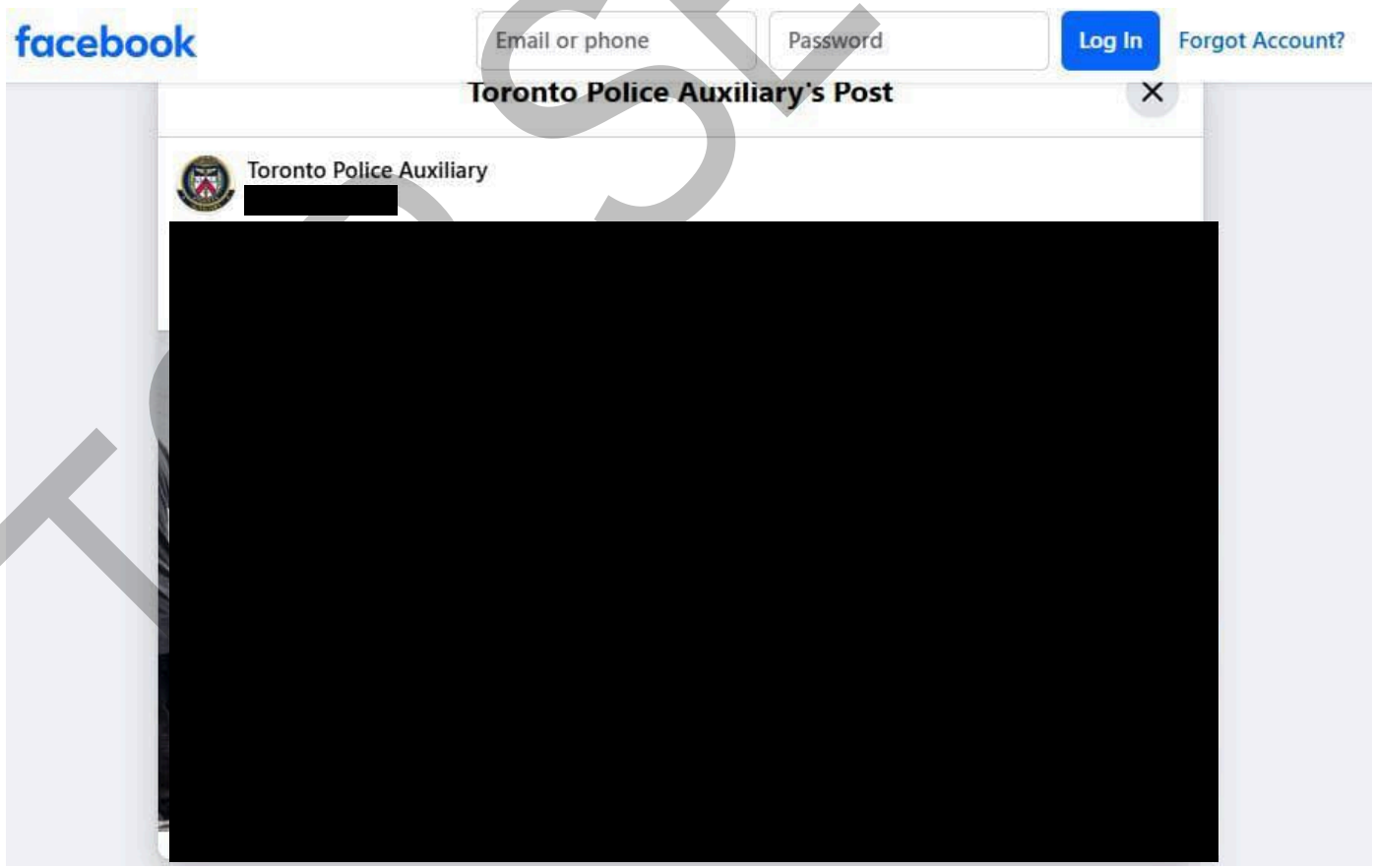
From: [redacted]
Sent: Monday, January 19, 2026 8:40:35 AM
To: Jola Ozimek <Jola.Ozimek@toronto.ca>
Subject: [External Sender] Contacts for [redacted] re Complaint [redacted]

Morning, Ola!

Here is still some more information about the organization preparing the meals distributed at noon every Wednesday at [redacted]. These meals are handed out to tenants in the lobby of [redacted] and delivered door to door at [redacted].

Most of the people distributing these meals belong to some kind of club calling itself the "Yes We Can Club" - or committee - something like that. They are not an official part of Toronto Seniors Housing, just an ad hoc group of volunteers. When asked they are pretty clueless about the source and preparation of the meals - just that they are prepared by [redacted] and delivered by the police. Of course the meals (all of cheap, low quality food) are undated and unlabeled as to their origin and conveyance - that in fact is the problem.

There is no doubt, as per the Facebook post copied below, that these and identical meals are prepared in significant quantities by [redacted], and delivered every Wednesday by various divisional officers of the Toronto Police, to various Toronto institutions. The trouble is there appears to me virtually no assurance of the basics of food safety.



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Obviously the meals are transported some distance in the back of a police car. The 42D Officers or Neighborhood Community Officers obviously come from a number of Divisions. This is a large operation, "slapdash" and apparently without any kind of oversight for safe food handling.

I am not sure which Neighborhood Community Officer from 11 Division delivers the food to [redacted], but this should not be difficult for you to determine with a call to Superintendent Ecklund at 416-808-1114. However I'm not sure that that is even necessary.

Perhaps more to the point, the Operator of [redacted] is one Steve [redacted]. He boasts in his online blog that [redacted] can cook "more than 10,000 meals per day" and that "it is operated by true lovers of food, and that passion has led to a space where like-minded culinary entrepreneurs can turn their dreams in reality." If the meals received by us on West [redacted] are any indication - and they certainly are! - that reality is in desperate need of some quality control.

Here are [redacted]'s contacts:

[redacted]

I still don't know who pays [redacted], though parties have suggested it could be the United Way. Obviously [redacted] would know. It looks to me like nobody's getting his money's worth.

While "free lunch" is nominally a good thing, if that lunch isn't healthy and safe it's really just empty virtue-signaling and probably a scam as well.

I appreciate that you might not be able to do much about the food's low quality and unhealthiness, especially for a senior population (withered wieners, shriveled small potatoes, chopped ham - or spam, bacon, cheap cold cuts, etc.), but perhaps you can at least get [redacted] to date and label his product?!

Also, given [redacted]'s laxness about dating and labeling, it would make sense to inspect his premises for other infractions.

I've already forwarded images of recent meals, all cheap, all unlabeled undated and frozen. Last Wednesday's "meal" was just more of the same.

Obviously a good time to perform an inspection would be Wednesday morning, before all these meals are picked up by patrol cars for delivery to various institutions and facilities - all undated, unlabeled etc....

Kindly confirm that you have enough information to proceed.

Regards

[redacted]

PS: Below are a few links pertaining to [redacted].

The first indicates involvement in a meals program with the Chief of Police and an outfit called [redacted] Corporation. 15,000 free meals?! Really?

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The second is a paid advertisement for [redacted]'s free meals. [redacted] claims he produces 1,600 free sandwiches a day and purports to run a kind of industrial scale soup kitchen, but can evidently afford expensive full-page advertising - all about his poverty - in the Globe and Mail.

[redacted]

[redacted]

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RE: Re: Cops' slops - concerns about the safety and quality of meals - served but not protected - by 11 Division.

From: Nicholas Higgins (nicholas.higgins@toronto.ca)
To: [redacted]
Date: Monday, February 9, 2026 at 11:34 AM EST

Hello [redacted]

These issues have been shared with the appropriate person.

Thanks again for flagging,

Nick Higgins (He/Him)
Manager of Constituency Affairs
Office of Mayor Olivia Chow

TORONTO

Our office is committed to accountability and transparency. If you are requesting a meeting with the Mayor or a member of the Mayor's staff on behalf of a for-profit group or enterprise or a group that represents for-profit enterprises, you need to confirm that you are in compliance with the Lobbyists' Code of Conduct. Please contact the Office of the Lobbyist Registrar by phone at 416-338-5858 or by email at lobbyistregistrar@toronto.ca

From: [redacted]
Sent: February 5, 2026 5:49 PM
To: Mayor Chow <Mayor_Chow@toronto.ca>
Subject: [External Sender] Re: Cops' slops - concerns about the safety and quality of meals - served but not protected - by 11 Division.

Hello Nick Higgins,

I appreciate that you might have - as you put it - limited decision-making authority over the community services activities of Toronto Police.

Drawing these concerns to the attention of the right party could still have a positive effect.

Any influence that you and your office can exert to that end will be a real benefit to the many people to whom these meals are distributed not just to my building but throughout Toronto.

Thanks for getting back!

Best regards
[redacted]

On Thursday, February 5, 2026 at 04:49:42 PM EST, Mayor Chow <mayor_chow@toronto.ca> wrote:

Hello [redacted]

It is unfortunate that initiatives intended as acts of goodwill can sometimes have unintended impacts on the very people they are meant to support.

We appreciate you taking the time to raise this concern.

The Mayor's Office does not have decision-making authority over the day-to-day operations of the Toronto Police Service, including their community service activities.

That said, I am happy to share this feedback with members of our team to determine whether someone may be able to connect with one of the organizers to discuss these concerns directly.

While our ability to intervene is limited, please know that your message will be passed along, and we will do what we can within our role.

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Thank you again for bringing this to our attention.

Nick Higgins (He/Him)

Manager of Constituency Affairs

Office of Mayor Olivia Chow

Our office is committed to accountability and transparency. If you are requesting a meeting with the Mayor or a member of the Mayor's staff on behalf of a for-profit group or enterprise or a group that represents for-profit enterprises, you need to confirm that you are in compliance with the Lobbyists' Code of Conduct. Please contact the Office of the Lobbyist Registrar by phone at 416-338-5858 or by email at lobbyistregistrar@toronto.ca

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From: [redacted]
Sent: February 3, 2026 2:01 PM
To: Mayor Chow <Mayor_Chow@toronto.ca>
Cc: Councillor Perks <Councillor_Perks@toronto.ca>; Amanda Da Costa <Amanda.DaCosta@toronto.ca>; Councillor Holyday <Councillor_Holyday@toronto.ca>; Councillor Morley <Councillor_Morley@toronto.ca>; Councillor Nunziata <Councillor_Nunziata@toronto.ca>; Councillor Pasternak <Councillor_Pasternak@toronto.ca>; Councillor Perruzza <Councillor_Perruzza@toronto.ca>; Councillor Colle8 <Councillor_Colle8@toronto.ca>; Councillor Bravo <Councillor_Bravo@toronto.ca>; Councillor Malik <Councillor_Malik@toronto.ca>; Councillor Saxe <Councillor_Saxe@toronto.ca>; Councillor Matlow <councillor_matlow@toronto.ca>; Councillor Moise <Councillor_Moise@toronto.ca>; Councillor Fletcher <councillor_fletcher@toronto.ca>; Councillor Chernos Lin <Councillor_ChernosLin@toronto.ca>; Councillor Burnside <Councillor_Burnside@toronto.ca>; Councillor Carroll <Councillor_Carroll@toronto.ca>; Councillor Cheng <Councillor_Cheng@toronto.ca>; Councillor Bradford <Councillor_Bradford@toronto.ca>; Councillor Kandavel <Councillor_Kandavel@toronto.ca>; Councillor Thompson <councillor_thompson@toronto.ca>; Councillor Mantas <Councillor_Mantas@toronto.ca>; Councillor Myers <Councillor_Myers@toronto.ca>; Councillor Ainslie <councillor_ainslie@toronto.ca>; agilmour-co@ndp.on.ca; st.francistable@yahoo.ca; general@thestop.org; media@unitedway.ca; uweditor@uwgt.org; agilmour-qp@ndp.on.ca; karim.bardeesy@parl.gc.ca; info@pcfb.ca; board@pcfb.ca
Subject: [External Sender] Cops' slops - concerns about the safety and quality of meals - served but not protected - by 11 Division.

Your Worship,

Officers from 11 Division have been delivering food for meals here - [redacted] Apartments, [redacted] - for lunch on Wednesdays. This food is prepared at a kind of industrial scale soup kitchen run by one [redacted] and his associates. Officers from numerous divisions then distribute it throughout the city. Regarding his approach, [redacted] observed "Where others see junk, I see money." No doubt!

My concern regards the poor quality and general unhealthiness of the food and the absence of the sort of dating and labelling that would occur in any city shelter. This food - cheap cold cuts or other fatty meat and starchy potatoes or pasta - is especially unsuited to the senior population here or - for that matter - at any Toronto [redacted] building.

There is a general consensus that these meals used to be a lot more palatable than they are now. Frankly they are not at all palatable now, and consist too often of a couple of withered small potatoes and a wrinkled hot-dog or an unappetizing chunk of frozen meat - probably pork. None of this is healthy - and many of us here don't eat pork at all. It's curious that [redacted] supplies so much of it - given how he boasts of operating several kosher kitchens on his premises.

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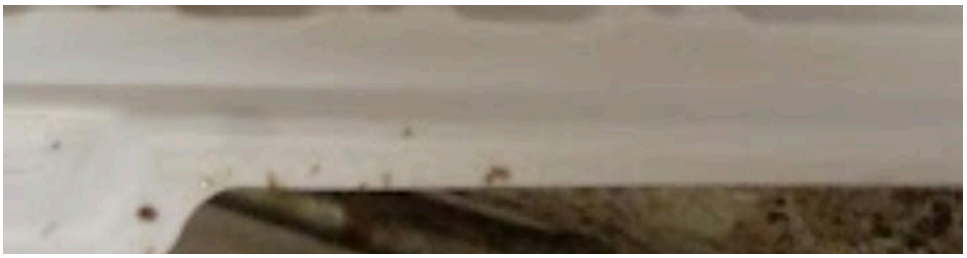

People understandably have trouble giving this stuff away. I often find containers abandoned in the common areas, the contents untouched. They eventually get discarded.

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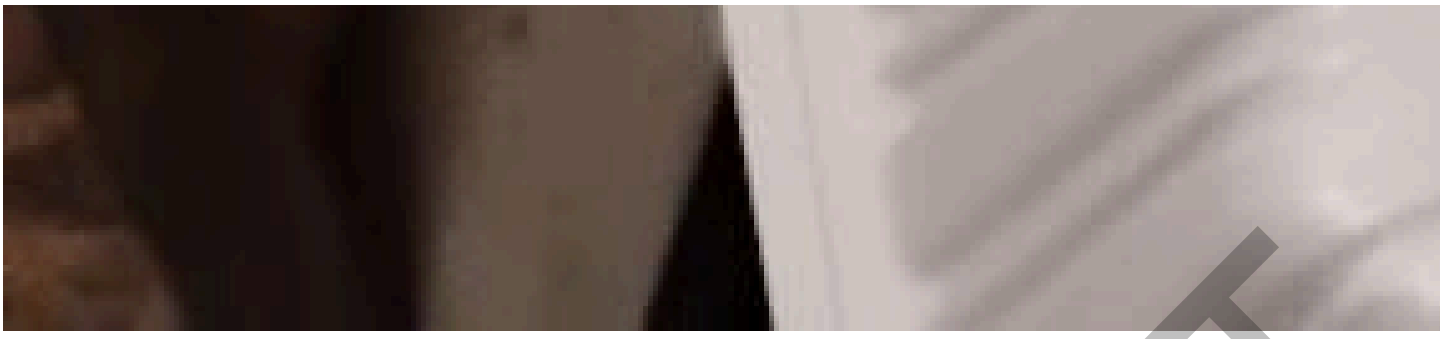

Above is what we got Wednesday January 7. Bacon and small potatoes.

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Above - what we got January 14. More bacon (?) and frozen pasta.

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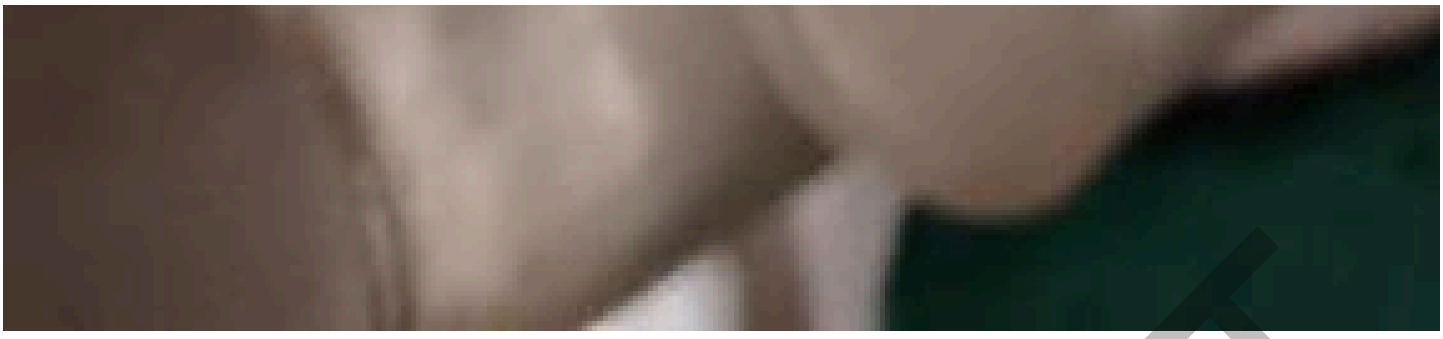

And above - for January 21. Rice and beans.

Other pictures are of meals from recent weeks. I suspect nobody's getting their money's worth from the kitchen that prepares this mess.

I also have to note the poor condition in which the food arrives. It's usually been frozen, and we don't know where or for how long, because none of it is labelled or dated. We also don't know how it was delivered. Worse, tenants have noticed inconsistencies in the contents of the cartons, as if parties have opened some of the cartons after preparation and handled the food again in order to redistribute the portions. Do all of the parties involved at least have food handling certificates from the City of Toronto? Evidently not. This is obviously unhygienic.

Years ago I worked in City of Toronto shelters. As you must know, these are very rough places - but the food was definitely better than this! The food served in the shelters was generally more palatable than what we get Wednesdays, and it was always labelled and dated. We knew who prepared it, where and when.

Should the standards be less for seniors in a Toronto [redacted] Building? The question is rhetorical. They shouldn't be, yet it seems they are.

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Public Health Inspector Jola Ozemik recently spoke to Mr. [redacted] about some of these concerns, but so far has been unable to get him even to agree to label and date his product. Evidently his alleged passion for food doesn't result in his observing the same standards as a city shelter. Ms. Ozemik was unable to speak to the poor quality and nutritional value of the food - it was beyond her mandate.

I also spoke to members of the gang the police use to distribute this food at [redacted] When I expressed the same sort of disappointment that I'm expressing here - they immediately became defensive and rude, told me to "just be grateful" - and ordered me to "never come back!" No problem!

However, bullying seniors into "gratitude" where it isn't due is just the psychological category of elder abuse. We already have the financial and medical kinds - and little is done about them, too.

I am not alone in objecting to the poor quality of this food and the way it is served, I am just more outspoken about it. Silencing complaint in the name of "gratitude" does nothing to fix the problem - indeed, it's a part of it.

I realize that these "free" but mediocre lunches are a part of the Toronto Police Services public relations effort. I asked Ms. Ozimek for some more information about this program - who's in charge of it, who pays for it, etc. - but it was not forthcoming - I don't know why.

I trust you liaise from time to time with your Chief of Police. Ask him if he finds the food pictured above particularly appetizing. Do you?

Free lunches are nice, but without attention to the quality, nutritional value and safety of the food it's just cheap advertising and easy virtue signaling. Seniors should not be abused this way.

I am "cc-ing" copies of this to your Councillors, who presumably have an interest in what happens on seniors housing premises and might even be interested to know what we got for lunch. I trust they all got better.

Bon appetit!

[redacted]

[redacted]

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